Resources for Ordering Providers and Staff





WaveImaging

Updated August 2024

Resource	Number	Email	Support Provided
Scheduling	949 387-5000		To schedule an appointment or questions about specific imaging locations and capabilities
Physician Outreach and AssistanceSusan D'Alessandro	714 328-6714	Susan. D'Alessandro@radnet.com	In-service physician offices for CONNECT portal support, referral pads, site lists,
Pending Radiology Reads		WaveResultsRequest@radnet.com	To check the status of pending results and reports
Patient Navigator	714 643-6092		Priority Scheduling, assistance with Authorizations
 Regional Operations Leadership Alec Stepansov (region-wide) 	818 220-8236	Alec.Stepansov@radnet.com	Support for unresolved or systemic service challenges. (From all of the above)
Account ManagementSusan D'AlessandroIan Secor	714 328-6714 714 932 6377	Susan.D'alessandro@radnet.com isecor@memorialcare.org	Overall account management and coordination, review and approve new/updated collateral and communications
Connect with A Radiologist	Use number on Report		To connect with the reading radiologist about studies and interpretations