

## RE: Important Information for Upcoming MC Link Upgrade

Dear MC Link User,

This is a reminder that MemorialCare Link will be upgraded on June 24. This upgrade involves visual changes to every screen, **and will require all users to have a minimum web browser version of any of the below options:**

Browser	Versions Currently Supported	Versions Needed for Upgrade
Internet Explorer	9, 10, 11	11
Firefox	24+	45+
Chrome	Any	50+
Safari	6+	9+
iOS	8+	9+

Most MemorialCare Link users are on one of the supported browsers, however there are a few users on an unsupported browser.

If you need more information or assistance with how to meet the browser requirements, please contact your internet provider on how to update your browser.

Anyone who has not upgraded their browser will get the following message when logging in after June 24:

**Sorry, your browser configuration is not supported.**

In order to use MemorialCare Link, you must use one of the following platforms:

**Microsoft® Windows®**

- [Microsoft Internet Explorer®](#) version 11
- [Google Chrome™](#) version 50 or above
- [Mozilla Firefox™](#) version 45 or above

**Mac OS® X**

- [Apple Safari™](#) version 9 or above
- [Google Chrome™](#) version 50 or above
- [Mozilla Firefox™](#) version 45 or above

**Android tablets\***

- [Google Chrome™](#) version 50 or above

**iOS tablets\***

- [Apple Safari™](#) version 9 or above

If you see this message despite using one of the browser configurations mentioned above, please contact your system administrator.

\*Tablets are not supported in Executive Dashboards.

For more information, you can go to the MemorialCare Link home page and find a link to a pre-recorded MC Link demonstration.

Or, contact your PR Representative for questions or assistance.